

TERMS AND CONDITIONS

Website

This website is provided by the Dilapidations Association and use of it is subject to the terms and conditions below. By using this website you agree to the following terms and conditions.

The content on this website is provided for general information purposes only and whilst the Dilapidations Association takes all reasonable care to ensure that the materials and information are accurate, up-to-date and complete, no warranty or representation is given that they are free from inaccuracies or omissions.

The content on this website does not constitute either an offer, or legal or other professional advice. You should always consult a suitably qualified lawyer, Chartered Surveyor or other professional on any specific matter. All liability is excluded to the fullest extent permitted by law in respect of any loss or damage (whether direct, indirect or consequential) which howsoever arises in connection with the use of or reliance upon any materials and information appearing on this website.

This website may on occasion use hypertext links to external websites not operated or controlled by the Dilapidations Association. These links are provided for the convenience of the user only and do not imply affiliation with or endorsement by the Dilapidations Association. All liability in respect of materials appearing on any linked site is excluded.

Visitors to our website should also be aware that it may use cookies. A cookie is a small file which asks for permission to be placed on your computer's hard drive. If you agree to this, the file is added and then used by our website to help tailor it to your needs. You can easily delete cookies from your computer.

The Dilapidations Association may monitor visits to this website and retain information about its users (including, without limitation, the use of cookies and other browser-generated information, and also any personal information you provide when communicating with us). This data will not be disclosed to any third parties.

Accessibility

We aim to make this website easy to use for everyone. If whilst using our site you encounter and difficulties with its accessibility please tell us and we will work with you to resolve the problems.

To get in touch please e-mail the Dilapidations Association administrator, Alison, at admin@dilapidationsassociation.com.

Privacy

The Dilapidations Association respects your privacy is committed to using and protecting any information that you give when you use this website. In the case that you are asked by us to provide any information, it will always be used in accordance with this statement. Your information will always be stored securely.

Terms of Membership

The membership year runs from 1 March until 28/29 February

Cost per year to be a member is £50. Members joining in January and February will not be required to make a membership payment until the following membership year

The membership entitles members to the opportunity to attend up to 4 seminars a year at no cost (as opposed to the charge for those for non-members of £30 per seminar). Membership does not guarantee a place on a particular seminar as these may well be space restricted and are allocated on a first come first served basis to members and non-members alike. Where there is excessive demand the seminar may be run more than once but this is at the absolute discretion of the executive committee.

Any member leaving the Association during a financial year will not receive a refund under any circumstances.

All members are required to comply with the following membership rules:

Each Member shall: -

1. Support the objectives of the Association and act in a professional and respectful manner.
2. Pay subscriptions within thirty days of an official request.
3. Not behave in a manner un-befitting a Member of the Association.
4. Comply with one's professional body's Rules of Conduct.
5. Regularly attend meetings and seminars organised by the Association and ensure that one's knowledge on dilapidations is kept up to date.

Failure to adhere to the Membership Rules may result in the Association declining to invite a member to renew their membership. However, members who are fully retired or non-practising are not bound by Clause 5.

All decisions relating to membership shall be at the absolute discretion of the Main Committee.



Seminars/events

The information provided at seminars/events is intended for general information purposes only. It does not purport to be comprehensive or provide legal or other advice. Any views expressed at any event are for the purposes of discussion and are not those of the Dilapidations Association. The Dilapidations Association accepts no responsibility for any loss which may arise from reliance on information provided at such events or otherwise in connection with the Dilapidations Association.

COMPLAINTS PROCEDURE

1. The Dilapidations Association ('the Association') is a Club and Learned Society. This procedure is for the event that anyone feels they have not been treated properly by the Association.
2. If members have issues with other members in their professional capacity, then these should be directed to that member's professional body.
3. If a member or potential member of the Association ('the complainant') is not satisfied with the treatment it has received from the Association then they should put their concerns in writing to the Main Committee and send this via email to admin@thedilapidationsassociation.co.uk marked 'Complaint' in the heading.
4. This complaint will be considered by the Main Committee at its next scheduled meeting and the outcome of that consideration will be communicated to the complainant within 7 days of that meeting.
5. If the complainant is still not satisfied, then they can request that the Main Committee convene a panel to consider the matter. The panel will consist of at least three members of the Association, one of whom will be the Chair of the Association and at least one of whom will not be on the Main Committee. The panel may invite the complainant to meet with the panel to discuss the complaint.
6. The panel will inform the complainant of its view within 7 days of its consideration of the matter.
7. All decisions relating to membership shall be at the absolute discretion of the Main Committee.